

documentation and records.

annexes to this summary report.

# Management System Certification Audit Summary Report

 $\boxtimes$  announced  $\square$  unannounced

		- 5					
HQ Address:							
Standard(s):	SA8000:2014		Accredi	tation	Body(s):SA	AS	
Representative:							
Site(s) audited:			Date(s) of audit(s)	:	2018/12/12	, 2018/12/	13
EAC Code:	04	NACE Code:	17.17	Macrosec		4.1 & 4.2	
Effective No.of	Total:	Permanent Workers	Temporary Workers	Subco	ontractors	Shifts	No:
Personnel:	Women			29		3	3
	Men	219					
	Migrant Women						
	Migrant Men						
Lead auditor:	M.Savithri		Additional team member(s):		-		
Additional Attendees and Roles:							
<ol> <li>Audit object</li> </ol>	ctives						
The objectives of the objectives of the objectives of the objective of the	of this audit were:  formity of the managensure applicable states to ensure the clip dentify as applicable	ement system, or par atutory, regulatory and ent can reasonably e areas for potential in	l contractual requirem spect to achieve spec	nents ar	re met,	d	
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The structure of the audit was in accordance with the audit plan and audit planning matrix included as



management system in line with the requirements of the standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policy and objectives.

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⊠ Yes	□ No
⊠ Yes	☐ No
⊠ Yes	□ No
⊠ Yes	□No
⊠ Yes	☐ No
⊠ Yes	□No
⊠ Yes	□ No
	em's ion is com opriate co review has ddressed ( ctive action is report.  ctives. The ecords.  Yes  Yes  Yes  Yes  Yes  Yes  Yes

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## 6. Significant Audit Trails Followed

The specific processes, activities and functions reviewed are detailed in the Audit Planning Matrix and the Audit Plan. In performing the audit, various audit trails and linkages were developed, including the following primary audit trails, followed throughout:

- Relating to Previous Audit Results / Stage 1 Audit :
   There is no non conformance identified during last Surveillance Visit 5.
- Relating to this Audit; including any significant changes (eg: to key personnel, client activities, management system, level of integration, etc.):
   There is no significant changes to key personnel, client activities and management system

Overview Tour	
Have any changes from stage 1 audit been identified ? If positive leave a description	☐ Yes ⊠ No
Have potentially hazardous areas of work been identified ?	⊠ Yes □ No
Have any major structural problems, that are clearly evident, been identified ?	⊠ Yes □ No
Is CB and SAAS contact information available and listed in a prominent place at the certified organization? Pls indicate location	Yes at the notice board near the main gate
Have potential candidates for interviews been identified ?	⊠ Yes □ No
SA8000 Standard The organization has openly displayed a copy of the SA8000 standard ? Pls indicate location	Yes at the notice board near the main gate
Contact cards Has the Lead Auditor given contact cards randomly to workers during site tour?	⊠ Yes
Has the Lead Auditor, during interviews, given to interviewed workers in addition to his/her contact card also information about SAAS contact details for complaints/communications?	⊠ Yes
Interviews and relevant Records Number of interviewed workers	
Have the files of all individual employees interviewed been reviewed in detail? If not a justification shall be provided	⊠ Yes □ No
Are the requested additional workers files been reviewed? If not a justification shall be provided	⊠ Yes How many ?2
How many workers have been interviewed individually ?	_3
How many workers have been interviewed in groups ?	2( 1 group of 2)

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How many hours have effectively spent in interviews?	been 1	.5						
If client based in a highest risk co have off-site interviews been und (min. 2 max 10 workers)?	and the second s	Yes	Hov	many ?	⊠	N/A		
To ensure that different individua interviewed during subsequent at has a list of interviewees been maintained and included in the at package?	udits	Yes		No				1
During management interviews, he the general thoughts of the person with respect to the implementation SA8000 management system be established? Was all information reported in the pre-audit question (or CDS/SSC) checked to confirm courrent and accurate?	nnel n of the en nnaire	Yes		No				
During general personnel intervie (including staff and junior manage aiders, fireman) have the general thoughts and awareness with res the implementation of the SA800 management system been estab	pect to	⊠ Yes		No				
During worker representative(s) interviews, have the toughts of the workers repr. with respect to the implementation of the SA8000 management system been establed the was/were the worker representative(s) elected? Any Collective Bargaining Agreement place in the organization?	ished?	☑ Yes		No				
Have interviews with the member SPT been conducted ?	rs of the	Yes		No				
During on-site subcontract labour suppliers interviews have the genthoughts and awareness been established? Has the existence of migrant, temporary, contract and homeworker labourers and partic questions on those situations begindentified? Was the understanditheir employer's SA8000 manger system confirmed? Were the organizations' working hours veriand corroborating evidence obtai	eral  of  ular  on  ng of  nent	Yes		No	⊠ N	/A		
Photographs, taken of :  1. SA8000 Standard(s)		Yes		No				
Evacuation exits     Organization building/promise		Yes		No				
Organization building/premise		Yes		No	10.00	0115	10.00	10
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Evacuation drills or records of the same	☐ Yes ☒ No
5. Work floor(s)	☐ Yes ☒ No
6. Warehouse	☐ Yes ☒ No ☐ N/A
7. Dormitory	☐ Yes ☐ No ☒ N/A
Supporting facilities (e.g. sewage treatment, boiler, generator)	☐ Yes ☒ No ☐ N/A
9. Canteen	☐ Yes ☒ No ☐ N/A
10. Attendance record system	☐ Yes ☒ No
11. Chemical storage area	☐ Yes ☒ No ☐ N/A
12. Work-in-progress	☐ Yes ☒ No
13. Personal protective equipment	☐ Yes ☒ No ☐ N/A
14. H&S non compliances (if any)	
15. Fire fighting equipment	☐ Yes ⊠ No
16. Best practices (if any)	☐ Yes ☒ No
All organization's documents     reviewed as a part of the     management systems	☐ Yes ⊠ No
Has Client refused permission to take photographs:	☐ Yes ⊠ No
Did last Management Review cover follow Policies, procedures and records	⊠ Yes □ No
Social Performance Team SPT	
Identification and assessment of risks	
Monitoring – included results of internal audits to ascertain the organization's general conformity with the SA8000 standard and Performance Indicator Annex	⊠ Yes □ No
Internal involvement and communication	
Complaint management and resolution	
External verification and stakeholder engagement	⊠ Yes □ No
Corrective and preventive actions	
Training and capacity building	
Management of suppliers and contractors	⊠ Yes □ No
Shifts, where applicable Initial certification shall include the auditing	g of all shifts; pls indicate applicable shift:
Morning – to be audited between 09.00 and 17.00	⊠ Yes □ No □ N/A
Afternoon – to be audited between 19.00 and 22.00	☐ Yes ☐ No ☐ N/A
Night – to be audited between 00.00 and 03.00	☐ Yes ☐ No ☐ N/A

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Twi-light – to be audited between 18.00 and 21.00	⊠ Yes □	No N/A	
Has the auditor daytime hours been shortened to perform the remaining hours for the audit during night shift?	⊠ Yes □	No □ N/A	
SOCIAL FINGERPRINT			
Self-Assessment (SA) score and date	-	3.2_ and 15/11	/2016
Independent Evaluation (IE) score and d	ate	3 and 13/12/20	18
Section A			
Verification on the number of personnel coccurred since last audit	overed by the	scope. Changes	☐ Yes ⊠ No
Changes in the Organization's SA8000 m	anagement sy	stem	☐ Yes ⊠ No
Changes in the organizational structure	,	2.0200	☐ Yes ☒ No
Any significant activities of the Worker Reaudit (if any)	epresentative(s	) since the previous	☐ Yes ⊠ No
Update of the client's SA8000 audit record	ds		□ Done
A site tour of facilities shall be mandatory	on every on-si	te audit	
Section B			
5551161112			Judgement of compliance
Has the Management Review of the SA8 verified? Have results of internal audits considered in Management Review?			⊠ Yes □ No
Has response system to any complaints/verified ?	grievances red	ceived been	⊠ Yes □ No □ N/A
Worker training and workers awareness a SA8000 system in place	200		⊠ Yes □ No
Worker training and workers awareness a H&S system in place			⊠ Yes □ No
Effectiveness of the root cause analysis, of taken as a result of non-conformities raise the CB			⊠ Yes □ No
Progress made against any time-bound n			☐ Yes ☐ No
Effectiveness of the health and safety maincluding number of incidents since the profatalities, any serious accidents, and any including fires, spills of toxic chemicals, experiences, exp	revious audit a potentially haz	nd analysis of any	⊠ Yes □ No
		color and state of the state of	M V D N-
Analysis of working hous and remuneration any) since the previous audit	on (including d	uring high season, if	⊠ Yes □ No

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No

Use of claims made by the client about their SA8000 certified status



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including the use of CB and SAAS SA8000 mark		
Confirmation that the SA8000 standard is posted prominently in all the required locations	⊠ Yes □ No	I

## Section C Judgement of compliance Child Labour Yes No Not Audited during this Surveillance Audit. Forced or compulsory labour Yes No Not Audited during this Surveillance Audit. Health and safety ☐ Yes ⊠ No 2 Minor NC Freedom of association & right to collective bargaining X Yes No Discrimination Disciplinary practices **Working hours** No Remuneration Yes No Management system: X Yes No Policies, procedures and records Social Performance Team SPT No Identification and assessment of risks Monitoring Internal involvement and communication X Yes No Complaint management and resolution External verification and stakeholder engagement \_ No 14 Dec 2018 Job nº: Report date: Visit Type: SUR Visit no:

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Corrective and preventive actions	⊠ Yes □ No
Training and capacity building	☐ Yes ☒ No 1 Minor NC
Management of suppliers and contractors	⊠ Yes □ No

# 7. Nonconformities

NonConformity	N°_1 of_3	Critical			□ТВ
Department / Function:	Health & Safety	Standard iten	n and description	on.:3.1	
Additional reference	e to applicable law/re	gulation/normati	ve document :		
Details of Nonconformity:	Objective evidence  During review of leg a. Organization Bengal PCI Air No: process.	quate.  e: gal documents for has printing B Consent to op	ollowing deviation & ETP processerate under see d 13 Feb 201	ons observed : es inside the au ction 25 & 26 of 8 has not rene	gal License renewal  udited premises.West water and section for ewed including these ted 4 May 2018.

NonConformity	N° 2 of 3	Critical	☐ Major		□ТВ
Department / Function:	Health & Safety	Standard item	and description	on.:3.5	
Additional reference	ce to applicable law/re	egulation/normativ	/e document :		
Details of Nonconformity:	Observed Nonconfer Organisation's Head Identification and Further control mead inadequate.  Objective evidence During the site visit a. 7 out of Singing near b. Risk assess	alth and Safety ma Risk Assessment p asures of identified the following hea or randomly tested exits and emerge ssment for ETP &	anagement sys process, monit d risks are not alth and safety d emergency ency exit doors Printing Proce	stem in respect of oring of workplate effectively imple deviations obset Lights provided found not workits not done.	ce health and Safety, mented found  rved : with Iluminated exits

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		drills condu loyees ,where					st and ge	neral shift
NonConformity	N° 3 of	3 🗆	Critical	Major	⊠ M	inor	□тв	
Department / Function:	Management System- Train and Capacity Building	ning	dard item a	nd descriptio	on.: 9.9			
Additional reference		law/regulation	n/normative	document :				
Details of Nonconformity:	Organisations implementati and recorded Objective every Effectiveness	mconformity – management s on is not effecti their nature a ridence: s of Training were not aware	ve and perionand frequence provided	odically not	neasured	I the effe	ectiveness	of training
NonConformity	N° of	- 100	Critical	Major	□M	inor	I □ ТВ	
Dopartment / Function:	1	Stan	dard item a	nd description	n.:			
Additional reference	ce to applicable	law/regulation	√normative	document :				
Details of Nonconformity:								
	action plan subre audit.Effective tailed here shale relevant corre	nitted by the faness will be very be addressed tive action rec	acility for the efiried during d through th quirements	non conform next visit of organization of the audit s	mance id on's corre	entified ective ac and sha	tion proces	ss, in ctions
escribe where the B non-conformiti			leviation fro	n the wages	provisio	n of the	standard a	nd raised
					- 27.		- N.C	
inclu audi	ective actions to uding a cause tor will perform ctiveness, and co	analysis, and a follow up v	d SGS notifi isit within 3	ed of the act days to cor	ions take	n within actions	7 days. Ar taken, eva	SGS
inclu audi	ective actions to uding a cause tor will perform ctiveness, and o	analysis, and a follow up v	d SGS notifi isit within 9	ed of the act days to cor	ions take nfirm the	n within actions	30 days. A taken, eva	n SGS
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Corrective actions to address identified <u>major nonconformities</u> shall be carried out immediately <b>including a cause analysis</b> , and records with supporting evidence sent to the SGS auditor for close-out within 90 days (where a remote review of documented evidence has been determined by the auditor).
Corrective Actions to address identified minor non conformities including a cause analysis, shall be documented on a action plan and sent by the client to the auditor within 60 days for review. If the actions are deemed to be satisfactory they will be followed up at the next scheduled visit (180 days)
Corrective Actions to address identified minor non-conformities including a cause analysis, have
been detailed on an action plan and the intended action reviewed by the Auditor, deemed to be satisfactory and will be followed up at the next scheduled visit.
Appropriate cause analysis and immediate corrective and preventive action taken in response to each non-conformance as required.
Corrective Actions to address identified time-bound non conformities (TB) including a cause analysis, shall be documented on a action plan and sent by the client to the auditor within 60 days for review. If the actions are deemed to be satisfactory they will be followed up the next scheduled visits up to 24 months (maximum Corrective Action timeline for complete implementation).

Note: Initial, Re-certification and Extension audits – recommendation for certification cannot be made unless check box 5 is completed. For re-certification audits the time scales indicated may need to be reduced in order to ensure re-certification prior to expiry of current certification.

Note: At the next scheduled audit visit, the SGS audit team will follow up on all identified nonconformities to confirm the effectiveness of the corrective actions taken.

### 8. General Observations & Opportunities for Improvement

The findings of the previous audits have been verified and analysed by referring APM document for areas of NCs identified in the earlier visits. Non conformance was not identified during the last surveillance audit V5.

In this audit the health & safety components found adequately maintained. The planning of the audit has been made to understand the processes in depth to all the areas where non conformity raised during the previous surveillance audits. 3 minor Non conformance has been identified during this surveillance audit V6.

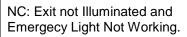
The area for improvement is to review and revise agenda for H & S committee & SPT to function it more effective. Internal audit checklist may be filled with detailed evidences for the compliance to the requirements. Stakeholder identification and engagement process may be improved further.

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### Photo Form:









HIRA not done for printing process

NA





HIRA Not done for ETP process.

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# Audit Plan

Organization:						
HQ Address:						
Locations to be audited (except in the case of multisite sampling):	-					
Organisation main contact :						
SA8000 Management Representative : (if different from Organisation main contact)						
Visit Number:	6			Actu	al Visit Date:	12 & 13 Dec 2018
Visit Due by Date:	27/11/2018			For a	uditor information	n only
Lead Auditor:	M.Savithri					
Team Member(s):	-					
Additional Attendees and Roles (Experts, Translators, Supervisors, SAAS auditors, others)	-					
Standard(s):	SA8000:2014					
Audit site demographics :	Total number : 248	Gender : M-219 F-29	Workers/Bluccollars:-	е	Managers/White collars: -	Contract service suppliers:-
Chifts approted and	1					
Shifts operated and to be audited:	3 Shift					
•	3 Shift English/Hindi					

Audit objectives: To confirm that the management system has been established and implemented in accordance with the requirements of the audit standard.

Date	Time	Auditor	Area / Department / Process / Function	Key Contact	As audited (to confirm the path and sequence of each audit activity)
12 Dec 2018	3.00 Pm	MS	Arrival at the site -1	-	
	3.30 Pm 4.00 PM	MS	Opening Meeting	All	
	4.00 Pm 5.30 Pm	MS	Tour of site – Production Floors, Administration block, Genset Area, Toilets, Rest rooms, Crèche, Security area,ETP & Priting Area		Done
	5.30 Pm 6.30 Pm		Individual workers interview		
	6.30 Pm 7.00 Pm		Briefing with the management and closing for the day	All concerned	

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Date	Time	Auditor	Area / Department / Process / Function	Key Contact	As audited (to confirm the path and sequence of each audit activity)
13 Dec 2018	09.00 Am		Health and Safety documentation including legal		Done
	10.00 Am		Group focus Interview (1 Group of 2)		
	10.30 Am		FOA & CB,Discrimination,Disciplinary Action		Done
	12.30 Pm		Remuneration and working hours		Done
	1.30 Pm		Lunch		11
	2.00 Pm		Interaction with top management		Done
	2.30 Pm		Management System( Interaction with SPT members, Usage of Logo, Grievance Procedure etc)		Done
	3.00Pm		Independent Evaluation	-	Done
	3.30 Pm		Auditors review and report writing	-	7
	6.00 Pm		Closing meeting	All concerned	

#### Notes to Client:

- Senior Management Representative(s), Worker Representative(s), Trade Union Representative(s), SPT Team member(s), SHALL attend the Opening and Closing meeting
- Senior Managements Representative(s), as applicable, SHALL include Health & Safety Rep., HR Manager, Payroll Manager, Production schedules, time and attendance monitoring and labor & ethics/social accountability Compliance Officers
- Enclosed SGS SA8000 Anti Bribery Policy (GP3729)
- Times are approximate and will be confirmed at the opening meeting prior to commencement of the audit
- SGS auditors reserve the right to change or add to the elements listed before or during the audit depending on the results of on-site investigation
- A private place for preparation, review and conferencing is requested for the auditor's use
- Please provide a light working lunch on-site each audit day
- Your contract with SGS is an integral part of this audit plan and details confidentiality arrangements, audit scope, information on follow
  up activities and any special reporting requirements
- Any valid objection for the appointment of any particular audit team member SHALL be promptly notified to SGS upon receipt of this Audit Plan

### LIST of documents to prepare for the audit:

This list is not exhaustive and SGS Auditors reserve the right to ask for additional documents depending on the results of on-site investigation

General	MA/Renewal	Surveillance
Business license	<b>V</b>	
Organization chart	V	√
Layout drawing/plan of premises that includes all buildings and floors and canteen, dormitory, clinic and crèche and all other employer-provided worker service facilities as appropriate (including any areas under construction or renovation)	7	
Employee manual / Factory rules and regulations	V	
Any previous labor, ethics and other similar second and third party audit reports (within the previous 3 years)	√	√ (if any updating)
1.Child labor & Young worker		
Child labor prohibition policy	V	
Recruitment Procedure	<b>V</b>	
Personal documents of worker (ID card, birth certificate, education certificate)	V	<b>√</b>
Remedy action plan / remediation procedure	V	
Young worker protection policy	V	

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Young worker registration approval from labor bureau (if present and as applicable)	1	<b>√</b>
Annual health examination report (if present and as applicable)	√	7
2. Forced labor		
Security regulation/job description	√	
Security guard certificate(s)	1	
Security guard's contract / Contract of security guard company	1	
Overtime working arrangement	<b>√</b>	
Security guards work schedule	1	1
3. Health and safety		
Health and safety policy	1	
Health and Safety Risk Assessment/HIRA	<b>√</b>	1
Health and Safety Committee, Organization Chart, H&S relevant C&P action records	1	√
Health and safety training program & records	V	<b>√</b>
Accident/injury report and records	<b>√</b>	V
Building structure safety / Real estate certificate	1	
Approval document of temporary building/construction (as applicable)	√	
Building fire safety certificate (as applicable)	√	
Fire inspection procedure & records	√	1
Fire evacuation plan	<b>√</b>	-7
Fire drill records / program	<b>√</b>	<b>V</b>
Noise , Air Quality, etc. testing / monitoring report	√	
PPE safety certificate	<b>√</b>	
Register & Annual Report of pressure vessels, boiler, lifting facilities, etc.	<b>V</b>	.\
Operator / Attendant Certificate	√	- 1
Approval certificate of chemical warehouse (as applicable)	<b>V</b>	
Register / record of chemical goods / Dangerous chemicals inventory (as applicable)	<b>V</b>	
MSDS of dangerous chemical	V	
Kitchen/canteen hygiene certificate	V	
Kitchen/canteen workers health certificate	1	
Drinking water quality certificate or records	<b>V</b>	
Water tank Cleaning records	<b>V</b>	<b>√</b>
First aid kits and maintenance records	√	<b>V</b>
Trained first aider	√	V
Worker Health Certificates	√	√
Electricity inspection report	<b>√</b>	<b>√</b>
4. Freedom of association		0
Freedom of collective bargaining policy	√	
Meeting minutes of union (if present)	V	
Union agreements	1	
List of worker's representative(s)	√	
Selection program of worker's representative(s)	√	
Activity records of union (as applicable)	√	V
Approval of Government union member (as applicable)	V	
Government Union Member List (as applicable)	√	
5. Discrimination		1
Non-discrimination policy	1	
Recruitment Policy	1	
6. Disciplinary practice		
Disciplinary practices policy / procedure	1	
Disciplinary practices records	√ √	1

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7. Working hours		
Working hours schedule	1	V
Time card / attendance records	1	<b>V</b>
Consolidated working hours permit (as applicable)	1	√
8. Compensation		
Wage / promotion policy & calculation method	<b>V</b>	
Organization Living Wage Calculation (adjusted to gross or net)	1	1
Legally required minimum wage (lowest wage permitted by law or by a special agreement such as one with a labor union)	1	<b>V</b>
Lowest wage paid to any employee in the organization	1	<b>V</b>
Over time payment policy	1	
Payroll records	V	<b>√</b>
Meal / dormitory allowance (as applicable)	1	
Local official document of insurance scheme	4	
Social security payment evidence	1	√
Labor contracts	1	1
9. Management System		
Policy of Social Accountability and Labor Conditions	V	
Procedures list	1	√ (when updated)
Management review records	1	√ (when updated)
SPT procedures (roles of its members, time commitment and their functions)	V	√ (when updated)
Worker representative(s) election records	1	√ (when updated)
Risk assessment procedure and records	1	√ (when updated)
SPT Monitoring records	1	√ (when updated)
Grievance procedure	1	√ (when updated)
C&P Procedure and records	V.	√
Internal Audit	1	√ (when updated)
Social system training plan and records	1	√ (when updated)
Supplier /subcontractors/private employement agencies due diligence procedure	1	
Selection Method and Monitoring evidences of subcontractors / suppliers	V	√ (when updated)
Home worker protection	<b>√</b>	
Sub-contractor Contracts	√	
Outside communication procedure	√	
Communication records with external parties	V	

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Organization:							
HQ Address:							
Locations to be audited (except in the case of multisite sampling):	-						
Organisation main contact :							
SA8000 Management Representative :							
(if different from Organisation main contact)							
Visit Number:	V1R			Actu	al Visit Date:	TBC	
Visit Due by Date:	14 June 2019			For auditor information only			
Lead Auditor:	TBC						
Team Member(s):							
Additional Attendees and Roles (Experts, Translators, Supervisors, SAAS auditors, others)							
Standard(s):	SA8000:2014						
Audit site demographics :	Total number :	Gender:	Workers/Blu collars:	е	Managers/White collars:	Contract service suppliers:	
Shifts operated and to be audited:							
Audit Language:							
Audit Scope:	Manufacture and S	Supply of Jute,Cotto	n and Allied Fi	bre Pr	oducts		

Audit objectives: To confirm that the management system has been established and implemented in accordance with the requirements of the audit standard.

Date	Time	Auditor	Area / Department / Process / Function	Key Contact	As audited (to confirm the path and sequence of each audit activity)
Day 1	08:45	A1 & A2	Arrival at Site		
	09.00	A1 & A2	Opening Meeting		
	09.30 – 10.30	A2	Tour of site – Production Floors, Utilities, Rest rooms, Dining hall, Crèche, Security area		
	09.30 – 11.00	A1	Onsite health & Safety assessment – Production floors, Utilities, Rest rooms, Dining hall, Toilets, Crèche, Security area, medical centre- Review of HIRA		
	10.30 – 12.30	A2	Workers interview – Individual 1 to 6		
	11.00 – 12.30	A1	Health & Safety Documents & Records review & Legal Requirements		
	12.30 –	A1 & A2	Lunch		

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Date	Time	Auditor	Area / Department / Process / Function	Key Contact	As audited (to confirm the path and sequence of each audit activity)
	13.00				
	13.00- 14:30	A2	Workers Interview – Group I,II & III		
	13.00- 14.00	A1	Interaction with H & S committee members		-
	14.30- 15.30	A2	Child Labour-Policy, Personal File, Child Remediation Plan, Age proof records, etc.		
	14.00- 15.00	A1	Forced Labour- Security measures, Terms of employment, Recruitment Procedures & Policy etc.		
	15.30- 17.00	A2	Working hours ,Review of living wages & Remuneration		
	15.00 – 16.00	A1	Freedom of Association & Right to Collective Bargain		
	16.00 – 17.00	A1	Interaction with social performance team members		
	17.00 – 17.30	A1 & A2	Review & Briefing of Day 1		
Day 2	08.45	A1 & A2	Arrival at Site		
	09.00 - 10.30	A2	Discrimination		
	09.00 - 11.30	A1	Management Systems ( Review of SA8000 Manual, Legal compliance, Social Performance Team, Identification and Assessment of Risks, Monitoring, Internal Audit, Corrective and Preventive Actions including those of previous audit, MRM, Complaint Management and Resolution, Management of Suppliers and Contractors, External Verification and Stakeholder Engagement, training and Capacity Building)		-
	10.30- 12.00	A2	Disciplinary Practice	<b></b>	
	11.30- 12.00	A1	Interaction with management employees		
	12.00- 12.30	A1 & A2	Top Management		
	12.30- 13.00	A1 & A2	Lunch		
	13.00- 14.00	A1 & A2	Independent Evaluation		
	14.00- 17.00	A1 & A2	Review of Audit findings & Report preparation		
	17.00- 17.30	A1 & A2	Closing Meeting – Audit result & outcome of the SF independent		

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Date	Time	Auditor	Area / Department / Process / Function	Key Contact	As audited (to confirm the path and sequence of each audit activity)
			evaluation		

#### **Notes to Client:**

- Senior Management Representative(s), Worker Representative(s), Trade Union Representative(s), SPT Team member(s), SHALL attend the Opening and Closing meeting
- Senior Managements Representative(s), as applicable, SHALL include Health & Safety Rep., HR Manager, Payroll Manager, Production schedules, time and attendance monitoring and labor & ethics/social accountability Compliance Officers
- Enclosed SGS SA8000 Anti Bribery Policy (GP3729)
- . Times are approximate and will be confirmed at the opening meeting prior to commencement of the audit
- SGS auditors reserve the right to change or add to the elements listed before or during the audit depending on the results of onsite investigation
- · A private place for preparation, review and conferencing is requested for the auditor's use
- Please provide a light working lunch on-site each audit day
- Your contract with SGS is an integral part of this audit plan and details confidentiality arrangements, audit scope, information on follow up activities and any special reporting requirements
- Any valid objection for the appointment of any particular audit team member SHALL be promptly notified to SGS upon receipt of this Audit Plan

#### LIST of documents to prepare for the audit:

This list is not exhaustive and SGS Auditors reserve the right to ask for additional documents depending on the results of onsite investigation

General	MA/Renewal	Surveillance
Business license	1	
Organization chart	<b>√</b>	<b>V</b>
Layout drawing/plan of premises that includes all buildings and floors and canteen, dormitory, clinic and crèche and all other employer-provided worker service facilities as appropriate (including any areas under construction or renovation)	7	
Employee manual / Factory rules and regulations	1	
Any previous labor, ethics and other similar second and third party audit reports (within the previous 3 years)	1	√ (if any updating)
1.Child labor & Young worker		
Child labor prohibition policy	1	
Recruitment Procedure	V	
Personal documents of worker (ID card, birth certificate, education certificate)	V	V
Remedy action plan / remediation procedure	V	
Young worker protection policy	1	
Young worker registration approval from labor bureau (if present and as applicable)	V	<b>√</b>
Annual health examination report (if present and as applicable)	<b>√</b>	1
2. Forced labor		
Security regulation/job description	√	
Security guard certificate(s)	V	
Security guard's contract / Contract of security guard company	V	
Overtime working arrangement	<b>√</b>	
Security guards work schedule	1	<b>V</b>
3. Health and safety		
Health and safety policy	<b>√</b>	
Health and Safety Risk Assessment/HIRA	√	<b>V</b>
Health and Safety Committee, Organization Chart, H&S relevant C&P action records	<b>V</b>	<b>√</b>
Health and safety training program & records	√	√

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			Issue	2
Accident/injury report and records		√		1
Building structure safety / Real estate certificate		1		
Approval document of temporary building/construction (as applicable)		V		
Building fire safety certificate (as applicable)		<b>√</b>		
Fire inspection procedure & records		V		<b>√</b>
Fire evacuation plan		1		
Fire drill records / program		V		V
Noise , Air Quality, etc. testing / monitoring report		1		100
PPE safety certificate		1		
Register & Annual Report of pressure vessels, boiler, lifting facilities, etc.		1		V
Prograter & Armidal Proport of pressure vessers, boller, liming labilities, etc.		4		
Operator / Attendant Certificate		1		
Approval certificate of chemical warehouse (as applicable)		1		
Register / record of chemical goods / Dangerous chemicals inventory (as applicable)		1		
MSDS of dangerous chemical		1		
Kitchen/canteen hygiene certificate		1		
Kitchen/canteen workers health certificate		1		
Drinking water quality certificate or records		1		
Water tank Cleaning records		1		N
First aid kits and maintenance records		1		1
Trained first aider		\ \sqrt{ \text{  \text{ \text{ \text{ \text{ \text{ \text{ \text{ \text{ \text{  \text{ \text{ \text{ \text{  \text{ \text{ \text{ \text{ \text{  \text{ \text{ \text{ \text{ \text{ \text{  \text{ \text{ \text{ \text{ \text{  \text{ \text{ \text{  \text{  \text{ \text{  \text{   \text{   \text{   \qua		V
1) WH E 3 M-1 2 10 1				
Worker Health Certificates		1		√ -/
Electricity inspection report		1		٧
4. Freedom of association				
Freedom of collective bargaining policy		√.		
Meeting minutes of union (if present)		V		
Union agreements		√		
List of worker's representative(s)		√		
Selection program of worker's representative(s)		1		
Activity records of union (as applicable)		1		V
Approval of Government union member (as applicable)		√		
Government Union Member List (as applicable)		1		
5. Discrimination		(100		
Non-discrimination policy		√		
Recruitment Policy		√		
6. Disciplinary practice				
Disciplinary practices policy / procedure		1		
Disciplinary practices records		1		V
7. Working hours				
Working hours schedule		1		<b>√</b>
Time card / attendance records		1		1
Consolidated working hours permit (as applicable)		1		1
8. Compensation		V		y
		-1		
Wage / promotion policy & calculation method		1		al
Organization Living Wage Calculation (adjusted to gross or net)		√		1
Legally required minimum wage (lowest wage permitted by law or by a special agreement such as one with a labor union)  Lewest wage paid to any employee in the ergenization.				V
Lowest wage paid to any employee in the organization  Over time payment policy		√ √		V
				al
Payroll records Mac/ deventors allowance (se applicable)		1		1
Meal / dormitory allowance (as applicable)		V		
Local official document of insurance scheme		V		
Social security payment evidence		V		1
Labor contracts		V		1
			Visit nº:	

### GP3718A Issue 2

	Issue 2		
9. Management System			
Policy of Social Accountability and Labor Conditions	V		
Procedures list	<b>√</b>	√ (when updated)	
Management review records	√	√ (when updated)	
SPT procedures (roles of its members, time commitment and their functions)	V	√ (when updated)	
Worker representative(s) election records	√	√ (when updated)	
Risk assessment procedure and records	V	√ (when updated)	
SPT Monitoring records	V	√ (when updated)	
Grievance procedure	√	√ (when updated	
C&P Procedure and records	√	V	
Internal Audit	V	√ (when updated)	
Social system training plan and records	V	√ (when updated)	
Supplier /subcontractors/private employement agencies due diligence procedure	V		
Selection Method and Monitoring evidences of subcontractors / suppliers	V	√ (when updated)	
Home worker protection	√		
Sub-contractor Contracts	√.		
Outside communication procedure	√		
Communication records with external parties	1		

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